

# Office 365 Terms and Conditions

The product or service specific terms and conditions contained herein must always be read together with the IS Ignite Standard Terms and Conditions, any use or Privacy Policies, and any other information contained on IS Ignite legal notices page, which will all always apply to your use of this product or service.

The Ignite Office 365 Terms and Conditions, read in combination with the IS Ignite Standard Terms are also subject to the Microsoft Online Services Reseller Use Rights. (Linked [here](#))

## INTERPRETATION

Unless the context clearly indicates to the contrary, any term defined in the Standard Terms and Conditions when used herein, shall bear the same meaning as defined in the Standard Terms and Conditions.

To the extent that there is any contradiction between the Standard Terms and Conditions and these Product Terms the following order of precedence shall apply: (i) these Product Terms; and (ii) the Standard Terms and Conditions.

## SUPPORT

Support for products shall be provided by Ignite and not by Microsoft.

Ignite will only support licences and users licenced via products purchased from Ignite and will not support any licences or users purchased via any other entity.

Service Level and Feature Availability will be determined by Microsoft and may be subject to change. Currently supported features are available at [Office 365 Platform Service Description](#)

## BILLING AND DURATION

Customer shall pay IS the Services Fees specified on the Website in accordance with the provisions set out in the Standard Terms and Conditions.

This Agreement will commence and be binding from the Acceptance Date (which is the date you sign this Agreement on the Website). The Services shall be rendered from the Activation Date of the Services by IS and endure for an initial period selected by Customer on the Website (hereinafter referred to as the "Initial Period"). The Initial Period will only be calculated from the Activation Date. Notwithstanding the aforesaid, the provisions of the Standard Terms and Conditions pertaining to termination shall apply.

Either Party may terminate the Services at the end of the Initial Period by giving the other Party 1 (one) calendar months written notice of termination prior to the end of the Initial Period.

If neither Party has given notice as contemplated above, the Services shall endure indefinitely thereafter on the same terms and conditions, provided that either Party shall be entitled to terminate the Services on 1 (one) calendar month written notice to the other to that effect.

## GENERAL

Relating to the use of Office 365:

You consent for Microsoft to receive and use your information that Microsoft receives in order to provide the Products and uphold its responsibilities under this Agreement.

You may not use Microsoft's corporate name, technology names and trademarks (logos, trade dress, designs or word marks in stylized form) without Microsoft's prior written approval.

You represent and warrant that you have the necessary rights to any data, software programs or services that you use in connection with your access or use of the Products and that such activities do not infringe the intellectual property or other proprietary rights of any third party.

You agree to access and use the Products (a) without violating the rights of any third party or purporting to subject Ignite or Microsoft to any other obligations to you or any third party, and (b) solely in a manner that comply with all applicable laws and regulations.

## MIGRATIONS

Ignite may make use of a third party email migration provider.

As such the following Terms may apply:

The third parties Terms and Conditions will be accepted on the purchase of any migration service.

You agree to receive communications from the selected third party in-order to process a migration.

Access to the Office 365 service selected will be granted to the selected third party in-order to facilitate the migration.